

DATA MIGRATION NOTIFICATION

REGIS new version release

Date and Time:

Thursday 26 September 7am-9am

Event:

REGIS (<https://regis2.health.nsw.gov.au>) will be unavailable to allow for a data migration.

What is the impact to end users?

Approved and active research projects managed by a NSW Health PHO or ACT will be uploaded into REGIS. This is based off the data provided to the REGIS team by each research office.

If the information being uploaded can be linked (via an email address) to an active REGIS account, the details will appear on the user's homepage.

If the information being uploaded is not able to be linked to an active REGIS account a new user account will be created with the email address being the user name. If you are aware of multiple user accounts being created in your name, please contact the REGIS helpdesk via email (support@f1solutions.com.au) and request your accounts to be merged. Please confirm the main account that you wish to keep.

For guidance on managing REGIS user accounts please see the quick reference guide: [Updating your REGIS username and password or Creating and managing your REGIS Account](#)

What if I can't find my study? Contact the local research office managing the application to confirm the application has been uploaded.

What is being migrated? A REGIS identifier will be created and security and contact roles will be assigned against each Ethics and Governance study. No documents are migrated.

Response:

Business as usual please ensure any issues are reported directly to the REGIS help desk as soon as they arise.

System support and issues reporting:

REGIS Helpdesk: 1300 073 447

Please ensure you record the ticket number when you call to assist any follow up contact

General Feedback:

REGIS team: regis@health.nsw.gov.au

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