URGENT NOTIFICATION

RESOLVED - Internal Portal – Valid/Eligible status changes not happening.

Date and Time:
Monday 24 February 2020
11am

Issue:
Site applications that are in the status of "Valid" will not change to "Eligible" when Ethics approval is completed in REGIS.

What is the impact to end users?
RGO's should monitor any applications in a "Valid" status to identify when Ethics application has been completed.

Response:

A fix has been deployed and will ensure any "Valid" applications that receive ethics approval will automatically transfer to the status of "Eligible"

It is recommended that you manually check the Ethics approval status for any applications currently sitting in "Valid". If Ethics approval is identified you should manually change the status to "Eligible".

Queries:

REGIS Helpdesk: 1300 073 447
Please ensure you record the ticket number when you call to assist any follow up contact

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