

SYSTEM NOTIFICATION

REGIS System Notification

Date and Time:

Friday 24 April 2020

Event:

System updates and fixes

What is the impact to end users?

A number of updates and fixes have been identified in production and have been implemented to address the following:

Configuration changes
<p>Internal Portal Pending HOD status change when HOD decision made in the internal portal.</p> <p>The Research Office will no longer have to manually update the status to Pending HOD when a request for HOD support is made in the internal portal.</p> <p>Expected behaviour: status will change automatically.</p>
<p>Internal Portal - COVID-19</p> <ul style="list-style-type: none">• Addition of Application COVID status', Pause (COVID), Withdrawn (COVID), Suspended (COVID) and Terminated (COVID)• Addition of Project COVID status', Terminated (COVID), Suspended (COVID) and Abandoned (COVID)• Addition of 3 COVID specific classifications; COVID: If CPI terminated – reason, COVID: New Study Type, COVID: Who Terminated• New structured data collection added: COVID-19 <p>External Portal – COVID-19</p> <ul style="list-style-type: none">• The following forms have been updated with COVID-19 information; Project Registration, Site Specific Assessment, Notification of an amendment, Safety notification (SSI)
<p>External Portal Forms now inherit permissions of the project.</p> <p>Users who have Owner, Edit or View access will retain these permissions with newly created forms.</p> <p>Notification of an amendment to a research study, Ethics Reporting Local Safety Events to the Institution – Site Serious Breach Notification from (third party) and Ethics Significant Safety Issue Notification</p>
<p>Internal Portal</p> <p>Milestone Achieved Email body updated</p>
<p>Internal Portal Help icon</p> <p>Help information added for application summary, related applications, timeline, COVID-19 and versions</p>

Internal Portal Management Menu Clinical Trial – First Patient Enrolled; Now only be visible in the Site menu option
Issues and Bugs – for release Tuesday 28 April
Accessing Documents in PID User logged out when trying to access document in PID.
All documents displayed instead of amendment form documents RESOLVED Email template displays all documents for project rather than those for amendment form
REGIS Prod - External Home - "Your Activities" optimisations
"Application maintenance" screen shown when trying to download existing eligibility RESOLVED
REGIS Prod - User unshared/shared with application within the same second. RESOLVED
External portal users able to see Dashboards link on top-nav when they don't have access RESOLVED Note: users will only see this item when a dashboard has been shared with them. Dashboards are not yet available for researchers.
Performance issues on Related Forms tab in Project/Application viewer RESOLVED
Issue with saving Principal Organisation details in Project Viewer RESOLVED

Response:

Business as usual please ensure any issues are reported directly to the REGIS help desk as soon as they arise.

System support and issues reporting:

REGIS Helpdesk: 1300 073 447

Please ensure you record the ticket number when you call to assist any follow up contact

General Feedback:

REGIS team: regis@health.nsw.gov.au

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