HEALTH+MEDICAL RESEARCH

NSW
GOVERNMENT

REGU/REGIS Newsletter | Issue 3 | 15 February 2022

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Data Quality for Metrics Activity

Audience: Research Office

This is to inform the addition of an appendix table on data quality to the Metrics Activity Report from the next reporting period.

Research Offices are asked to clean/confirm the sites' data for the minimum REGIS dataset collected for Metrics calculation on a quarterly basis. OHMR have preset dates 10 days after the close of each quarter ([Per 2021 Issue 16 newsletter](#)) to pull data from REGIS to complete the next metrics activity report.

- **Quarter 1:** Monday 11 April 2022

- **Quarter 2:** Monday 11 July 2022

- **Quarter 3:** Monday 10 October 2022

- **Quarter 4:** Monday 9 January 2023

REGU is required to provide the completed metrics data to the Performance Branch approximately 3 weeks after quarter close for inclusion in the final reports provided to Chief Executives.

From the next round (end of 2022 Q1), for each round of data cleaning, we will be sending out *three reminders* to help you with data quality check in REGIS:

- A generic reminder a week before the data extraction date (above listed dates),

- Reminders to individual LHDs if we identify errors/missing data points when generating the metrics results, and

- A table summarising any outstanding data points from all LHDs at the same time when we send the Metrics Activity Report for your final feedback before sending it to the CEs.

If the errors and missing data points remain to be rectified in REGIS at the time of the formal release of the Metrics activity report, a table noting data quality issues will be included in the Metrics Activity Report. This is to record inconsistency between the records in REGIS and the Metrics Activity Report, as OHMR filled/corrected identified incomplete or erroneous data points in its reporting dataset while preparing the Metrics Activity Report.

If all errors and missing data points were rectified in REGIS before the release of the Metrics Activity Report, the appendix on data quality would be omitted from the Report released.

We really appreciate your help in resolving the data quality issues.

Once we have a complete dataset, the issues in REGIS algorithm and automation processes can be isolated for the Vendor to resolve ⬚.

Using dashboards to assist with data quality

Data quality is something that can be embedded to the application review and approval process or managed retrospectively. There are a number of dashboards in REIGS that can be used:

- **Quarterly Metrics Data QC M3 and M4**

    – https://regis.health.nsw.gov.au/media/1822/instructions-for-dashboard-data-qc-m4-example.docx

- **REGIS Live Dashboard**

    – https://www.youtube.com/watch?v=-mIh9yHAKvY

Any questions regarding this information can be directed to the REGU team

NEW REGIS external portal

Audience: Research Office/Researcher

Release date rescheduled

The previously advertised release of the new look external portal has been rescheduled from 16 February to **16 March 2022**.

F1 have updated the external portal of their base product to improve usability. The consultation was completed by user experience experts in 2021 with a number of REGIS external portal users involved. The updated format is currently live for a number of F1 clients.

Time line to release

Available now

Watch our walkthrough video that steps users through the changes and improvements that will be seen from Wednesday 16th March in the external portal.

Walkthrough webinar External Portal Users - Twelve (12) webinars will be held from 1st March until 31st March

Research Offices:

This walkthrough is open to Research Office staff, we will walk you through changes and improvement to the external portal and walk you through some examples. In the Research Office only sessions* we will also walk you through some additional improvements;

- Single PDF creation for meeting agendas and papers

- Improved breakdowns on the overview page

- Additional breakdowns available in dashboards and reports

*To attend a Research Office only walkthrough, please ensure you identify your role as 'Research Office'. Click here to select a date to attend the walkthrough webinar.

Researchers:

This walkthrough is focused on external portal user but is open to all users, we will walk you through changes and improvement to the external portal. Click here to select a date to attend the walkthrough webinar.

1st March - Sandpit release

Research Office users will have the opportunity to familiarise themselves with the new look external portal.

16th March - Live environment release

External portal users will experience an updated look and feel to the external portal.

Helping Our Health Campaign

Clinical Trials recruitment resources for the culturally and linguistically diverse

Audience: Research Office/Researchers

The Office for Health and Medical Research is pleased to advise that a suite of collateral targeting culturally and linguistically diverse audiences has been developed to support local recruitment for clinical trials.

The collateral is available to be downloaded from the NSW health and medical research website at https://www.medicalresearch.nsw.gov.au/clinical-trial-recruitment-resources/.

Background

Launched in late 2018, the National Health and Medical Research Council developed the Helping Our Health campaign to support promotion and recruitment of participants for clinical trials throughout Australia by raising awareness of the role and value of trials.

The campaign's authenticity comes from the real-life case studies of current and previous clinical trial participants. Information on the campaign and collateral is available at https://www.australianclinicaltrials.gov.au/helping-our-health

The campaign assets include a range of clinical trial participant case studies available for use by NSW local health districts and specialty networks, however they do not include any materials for culturally and linguistically diverse audiences.

With NSW being Australia's most culturally diverse state, the Office was approached to support the development of additional resources to assist in recruitment of culturally and linguistically diverse audiences.

With permission from the Commonwealth, the Office engaged a production company to develop a suite of collateral targeting a range of the top languages spoken in NSW.

We encourage you to utilise these resources to support local clinical trial recruitment and awareness activity and to share with relevant networks.

Follow #HelpingOurHealth **and** @AustCT **on Twitter**

2 - https://youtu.be/COkBIRn1N6s?t=1

Research Office Contribution

SESLHD - Improving Metrics 3 Performance

The SESLHD Research Office has worked with the HREC Chairperson to implement several process improvements to improve our Metric 3 performance. We have found the most successful practices were:

- Introducing a "fast fail". Where a study would need extensive work and was previously taking at least 3 reviews from the HREC, the Committee is now rejecting these applications. To maintain and build relationships with Investigators, the Research Office meets with the Research Team to discuss the issues with the project. This has ensured the Investigators truly understand the HREC's concerns and has enabled applications to be reviewed and approved more easily upon resubmission.

- Inviting Investigators to the HREC meeting. This has created a dialogue and has swiftly resolved issues that have arisen during the HREC review.

- Setting response timelines within the RFI emails. By setting a response timeline we have found that more applications are reviewed and approved within the 90 calendar days. It also decreases the number of applications that are withdrawn.

- Our Exec Committee reviews application responses weekly.

- Where needed, we have set up a remote quorum function. This allows responses that cannot be reviewed by the Exec to be expedited to a remote mini-HREC meeting that meets the minimum membership standard.

- We have also used the Dashboard to request the REGIS team withdraw Greater Than Low Risk studies that were before the automatic withdrawal was implemented.

Want to discuss any of the improvements SESLHD have implemented contact Olivia Szeto olivia.szeto@health.nsw.gov.au

Who's next?

How is your office reaching out to your local research community? Are you holding online or face to face sessions? Do you have a newsletter? Have you created any support resources?

Share these things with your colleagues, I can guarantee there other research offices that would love to know what others are doing.

If your office is doing anything that you would like to share, please send it through to regis@health.nsw.gov.au.

Previous Versions of REGU/REGIS Newsletter

Audience: Research Office/Researcher

All previous version of the fortnightly email are available from the REGIS website: https://regis.health.nsw.gov.au/news-and-events/regis-office-webinars/