



REGU/REGIS Newsletter | 2025 Issue 2 | 5 February 2025

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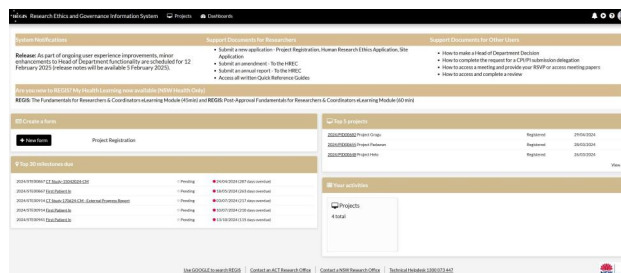
REGIS Minor Changes

Audience: Researchers

Based off user feedback provided in September 2024, the eHealth REGIS team has worked with the vendor to increase the number of milestones that appear on the external portal homepage from 5 to 30.

This enhancement will allow users with greater visibility of milestones that are overdue, allowing them to better prioritise and action milestones, such as progress reports, as appropriate.

The Project Registration + New Form button has also been moved to the left-hand side of the screen, this is to improve readability and create a more natural and balanced flow. You can see these minor changes in the below image, which are now live in REGIS.



IPTAAS: What Has Changed?

Audience: Everyone



IPTAAS
Isolated Patients Travel and Accommodation Assistance Scheme

IPTAAS

IPTAAS provides financial assistance from the NSW Government towards your travel and accommodation costs when you need to travel long distances for specialised health treatment that is not available locally.

Your feedback has been heard! Changes have been made and implemented from 2 December 2024, to save you time and sometimes money by removing the need for a GP (or other health referrer) signature on the Isolated Patients Travel and Accommodation Assistance Scheme (IPTAAS) application form.

Your GP or health professional still needs to refer you to your nearest approved service for treatment. You will need to add the details of your referring GP or health professional to the form.

If you claim online you no longer need to submit Form 5 IPTAAS Referral Details with your application, making IPTAAS online applications easier. Applying online is the fastest way to receive your IPTAAS subsidy. Applications can be made anytime on the [IPTAAS online portal](#) with your smartphone, tablet or computer.

For further information on this change, [please use this link](#) and you can find more information on IPTAAS by using the right-hand menu.

Forum Focus

Audience: Research Office

Have you joined the conversation yet? We are seeing a lot of great questions and interaction in the forum, keep it coming!

Each newsletter we will highlight one of the questions/conversations in the forum. This week it's in the **Ethics and Governance Policies and Guidelines** category

Question: Our team at CCLHD is working through our localised adaptation of the Research Handbook and we were wondering what requirements other LHDs had in place in regard to “12.2. Authority to Prescribe Drugs of Addiction in Research”.

Answer: Head on over to the [NSW Research Office Forum](#) (category Ethics and Governance Policies and Guidelines) and join the conversation. Feel free to join any of the conversations, the strength in this forum is your engagement.

Survey Corner

The Research Ethics and Governance Unit (REGU) is committed to continuous improvement and delivering the best possible experience and resources for our stakeholders. To help us achieve this, we regularly seek feedback to:

- **Improve our current processes** and ensure we are meeting your needs.
- **Gather input on stakeholder-facing documents** as we work to make them more clear, relevant, and user-friendly.
- **Identify areas for innovation** based on your insights.



Improving the user experience for the Head of Department functionality - your feedback is important to us!

Audience: Research Office, Researcher, Head of Department

In September 2024 surveys were distributed to gain an understanding of the use and barriers of REGIS. This information was used to provide feedback to the [National One Stop Shop](#) consultations.

A number of areas were highlighted as opportunities for improvement with the Head of Department user experience for all users being highlighted.

Since December 2024 we have release a number of minor changes to the system, [which you can see here in the release notes](#). We are now seeking your feedback on a number of changes that will require vendor assistance to enhance the system.

Watch the [walkthrough video](#) that will step you through each suggested system enhancement

[Download the powerpoint](#) to read about each suggested system enhancement.

[Head of Department Functionality Enhancement Feedback Form](#)

Due ASAP but no later than Wednesday 26 February.

Upcoming events and dates

Audience: Research Office/Researcher



2025 Dates and Events

11 February - 13 February: 2025 Research & Innovation Symposium contact CCLHD-ResearchSymposium@health.nsw.gov.au for further information.

20 March: Ethics & Governance Bi-Annual Roundtable. Contact our team for more information.

Research Office REGIS Training: Registrations for Research Office training is now open! [Click here](#) to register.

Researcher REGIS Training: Registrations for Researcher training is now open! [Click here](#) to register.

Previous Versions of REGU/REGIS Newsletter

Audience: Research Office/Researcher

All previous version of the fortnightly email are available from the REGIS website: <https://regis.health.nsw.gov.au/news-and-events/regis-office-webinars/>

REGU/REGIS Newsletter: Inspiring other units within OHMR and LHDs since February 2021